



Town of Banff  
Public Library

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Policy: LS.4 – Library Services

Title: Public Computer & Wireless Access  
Policy

Motion No. 21/11/18-44

Reviewed: November 21, 2018

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References:

**Purpose:** The Banff Public Library provides free public access to computers within the library to facilitate access to electronic resources such as word processing, Internet, the Library catalogue, subscription electronic resources, and other electronic software the Library deems relevant or appropriate. The Library also provides the public with free wireless access to connect to the internet using personal computers or other electronic devices.

The Banff Public Library upholds the Canadian Library Association Statement on Intellectual Freedom and Libraries

1. The Banff Public Library expects that the Internet and Wireless must be used in a responsible manner and with respect for the rights of others.
2. The Library assumes basic computer knowledge, for example, how to use a mouse and simple keyboarding skills, for all people using public computers or the wireless network. Library staff members will assist users and provide personal instruction as time permits.
3. The Library provides basic computer instruction, as well as instruction on searching electronic resources, including the internet, when time and funding permits.
4. The Library is not responsible for any claims, damages or costs arising from the use of personal computers or other electronic devices on the network. The Library does not guarantee network availability, security or reliability.
5. Use of public computers or the wireless network for illegal or criminal purposes, copyright infringement, or to seek access to unauthorized areas is prohibited. Users agree to comply with all applicable municipal, provincial, federal and international laws, rules and regulations.
6. Library staff members have the authority to monitor sites/information accessed on the public computers and the use of the wireless network by people using personal computers and other electronic devices.
7. Users are required to abide by the Board's Bylaws governing conduct in the Library. Library staff members have the authority to ask users to leave the Library if they are disturbing others or being disruptive.
8. Inappropriate behaviour while using any public computer or the network/Wi-Fi could result in the loss of computer privileges. Inappropriate behaviour includes but is not restricted to:
  - 8.1. Accessing sites or web pages with content inappropriate for viewing in a public and multi-age user environment;
  - 8.2. Inappropriate language or gestures;
  - 8.3. Disruptive behaviour; and,
  - 8.4. Unacceptable interactions with Library staff members or the public.
9. Internet access: The internet enables the Library to provide information beyond the limits of its own collection. The internet is, however, an unregulated medium and there is little control



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over its use or content. While it offers a wealth of information, it also enables access to some materials that may be offensive or disturbing to some.

9.1. The Library provides unfiltered access to the internet to all library patrons.

9.2. The Library is not responsible for the content or quality of information accessed on the internet. Parents, legal guardians, or adult caregivers are responsible for monitoring internet sites and information accessed by their children or vulnerable persons. Internet information sources are not always accurate, complete, or current. The Library does not take responsibility for the accuracy, timeliness, or appropriateness of information accessed on the internet.